



AMHT

Agencija za nadzor nad tržištem BiH
Агенција за надзор над тржиштем БиХ
Market Surveillance Agency of B&H



BULLETIN

ON UNSAFE PRODUCTS
FOUND ON THE MARKET
OF BOSNIA AND HERZEGOVINA



CONTENTS

Foreword	3
Proactive market surveillance in 2025	4
Soother holders	5
Children's pushchairs (for children up to 22 kg)	6
Hand-held electric orbital sanders	7
Food blenders	8
Hand mixers	9
Hand blenders	10
Cord extension sets for household use	11
Consumer complaint form	12
Results of market surveillance in 2025	13
Products posing serious risk to consumers	15

IMPRINT

Publisher

Market Surveillance Agency
of Bosnia and Herzegovina

For the publisher

Pejo Đurašinović
Director of the Agency

Editor-in-chief

Mladen Batković

Editorial Team

Samir Bekto, MSc
Mićo Drljo, MSc
Lidija Lovrić
Danka Krajišnik
Gordana Krsmanović Kusmuk, MSc
Edin Ćerimagić

Design

Market Surveillance Agency
of Bosnia and Herzegovina

Circulation: 100 copies

The Bulletin can be downloaded
in digital format from the website:
www.annt.gov.ba

The Bulletin is issued once a year.

If you use the data from this publication,
please specify the source!

FOREWORD

Market surveillance is not a goal in itself - it is a mechanism to ensure that the products available to consumers meet prescribed safety requirements in order to provide a high level of health and safety protection for people, animals, plants, property and the environment.

That is why market surveillance is not only a legal obligation, but a key instrument of consumer protection. Without timely detection and removal of unsafe products from the market, as well as without clear and transparent publication of information about it, regulations remain only requirements, and consumers remain exposed to risks.

Guided by this principle, Market Surveillance Agency of Bosnia and Herzegovina publishes a *Bulletin on unsafe products* every year. The Bulletin represents an important instrument for informing consumers and the general public about the risks posed by products on the market, but also a specific contribution to strengthening consumer protection in Bosnia and Herzegovina. By continuously publishing data on products that do not meet the prescribed safety requirements, the Agency has built a practice of transparent action and thereby contributed to development of awareness about product safety.

Surveillance experiences from previous years indicate certain patterns: the most common groups of unsafe products, their origin, as well as typical non-compliances that continuously occur with certain products. The long-term monitoring of these trends enabled improvement of the planning of surveillance activities, development of the risk assessment methodology and strengthening of cooperation with other competent authorities. This established a stable framework that provides continuity and consistency in action, as well as a reliable basis for timely information to the public.

The surveillance results presented in this issue of the Bulletin show that there are products on the market that do not meet prescribed safety requirements - due to inadequate labelling, chemical risks, injury risks, suffocation risks, and other risks. This Bulletin is not only an overview of the surveillance results, but also a call for joint responsibility of all actors in the supply chain. Producers, importers and distributors have the obligation to place only safe and compliant products on the market, while consumers have the right to accurate and timely information and safe products. The Agency's role is to ensure, within its competences, that this balance is maintained through surveillance and publication of information on identified risks and dangerous products.

For the market of Bosnia and Herzegovina, this means a constant need to strengthen institutional capacities, improve technical equipment and further develop mechanisms of cooperation between the competent authorities. By publishing information on unsafe products, the Agency confirms its commitment to the principles of transparency, prevention and protection of public interest.

We are particularly proud to publish this issue of the Bulletin in the year marking the Agency's 20th anniversary. Our commitment to building a safer and more regulated market in Bosnia and Herzegovina is best demonstrated by the results achieved. In the previous 20 years, as part of proactive market surveillance activities, 3,441 inspection controls were carried out, within which 3,064 different product models were administratively, visually and laboratory controlled. In 234 cases of reactive market surveillance, it was determined that the non-compliant products in question were found on the market of Bosnia and Herzegovina. As a result of these activities, 176,395 products were withdrawn from the market, of which 93,789 products were destroyed, and as many as 823,762 products were brought into compliance with the prescribed safety requirements.

Continuing the long-standing practice of providing regular information, the Bulletin contributes to strengthening trust in the market surveillance system and clearly conveys the message: without effective surveillance, there is no real consumer protection, and without transparent information, there is no safe market.

An informed consumer is a protected consumer.

PROACTIVE MARKET SURVEILLANCE IN 2025

In order to determine whether certain groups of products placed on the market of Bosnia and Herzegovina meet safety requirements from the regulations in force in Bosnia and Herzegovina, Market Surveillance Agency of Bosnia and Herzegovina, in cooperation with the inspectorates of the BiH entities and Brčko District of BiH, conducted proactive market surveillance of 16 groups of non-food consumer products in 2025. Out of this number, 15 product groups were subject to surveillance in accordance with the *Annual market surveillance plan for 2025*, while one product group was controlled within the *CEFTA joint action*.

Product group	Legal basis
1. Toys - guns with bullets 2. Laser products 3. Soother holders 4. Children's pushchairs (for children up to 22 kg)	The Law on General Product Safety (Official Gazette of BiH, 102/09)
5. Toys (presence of phthalates)	The Decision on the restriction of placing toys and childcare articles containing phthalates on the market (Official Gazette of BiH, 04/10)
6. Protective/safety footwear 7. Protective gloves against mechanical risks	The Order on Personal Protective Equipment (Official Gazette of BH, 75/10)
8. Food blenders 9. Hand mixers 10. Hand blenders 11. Cord extension sets for household use 12. Lighting chains 13. <i>CEFTA joint action</i> – Electrical products	The Order on electrical equipment designed for use within certain voltage limits (Official Gazette of BiH, 98/09)
14. Hand-held electric orbital sanders	The Order on the Safety of Machinery (Official Gazette of BiH, 04/10)
15. Flexible sheets for waterproofing 16. Thermal insulation products for buildings	The Law on Construction Products in FBiH (Official Gazette of FBiH, 78/09) and The Law on Construction Products in RS (Official Gazette of RS, 5/12)

SOOTHER HOLDERS

PURCHASING TIPS

When purchasing soother holders, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

The following information shall be visible at the point of sale on the outside of the packaging:

- name, trademark or other means of product identification and the address of the manufacturer, distributor or retailer;
- reference to the standard *BAS EN 12586+A1:2012*;
- instructions for use or, if these are included in a leaflet within the packaging, a note indicating that this is the case.

➤ **Is the product supplied with instructions for use?**

Instructions for use shall be provided with soother holders and written in one of the official languages in Bosnia and Herzegovina.

The instructions shall include the following warnings:

For your child's safety! WARNING!

- Before each use check the product carefully. Stop using it at the first sign of damage.
- Never lengthen the soother holder.
- Never attach to cords, ribbons, laces or loose parts of clothing. The child may be strangled.

The following information shall also be provided:

- information on the safe use of the product;
- recommendation that the soother holder should only be attached to a garment;
- recommendation that the soother holder should not be used when the baby is in a cot, bed or crib;
- suitable method of cleaning;
- unsuitable methods of cleaning, storage and use.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing soother holders, you may check the following:

- all accessible edges, points and protrusions on the soother holder should be rounded and there should be no burrs and sharp parts;
- the soother holder should have at least two ventilation holes with a diameter of at least 4 mm or one hole with a diameter of at least 12 mm;
- adhesive labels shall not be attached to any part of the soother holder;
- a soother holder shall have a maximum length of 220 mm;
- the minimum width of the soother holder strap shall be 6 mm;
- at least one fastener shall be permanently attached to the soother holder strap.



Soother holders are generally comprised of a strap with the holder at one end which retains the soother, whilst the other end has a fastener that attaches to the child's garment. The standard *BAS EN 12586+A1:2012* specifies safety requirements relating to the materials, construction, performance, packaging and labelling of soother holders.

If consumers notice that the soother holder they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

CHILDREN'S PUSHCHAIRS (0 - 22 kg)

PURCHASING TIPS

The standard *BAS EN 1888-1+A1:2023* specifies the safety requirements and test methods for children's pushchairs for children weighing up to 15 kg. The standard *BAS EN 1888-2+A1:2024* applies in conjunction with and in addition to the standard *BAS EN 1888-1* and specifies the additional safety requirements and test methods for pushchairs designed for children above 15 kg and up to 22 kg.

When purchasing children's pushchairs, we advise consumers to pay attention to the following:

➤ Is the product labelled with the required markings/information?

Children's pushchairs shall be legibly and permanently labelled with the following information and warnings:

- name or trademark of the manufacturer, importer or retailer;
- the identification of the model of a pushchair (where a pushchair can be sold in separate parts, each part shall be individually marked);
- "WARNING: Never leave the child unattended";
- "WARNING: Use a harness as soon as the child can sit unaided" (for pram bodies having an internal length greater than 800 mm);
- "WARNING: This seat unit is not suitable for children under 6 months of age" (for pushchairs that are not suitable for children under 6 months of age);
- "WARNING: Always use the restraint system";
- the number and year of publication of the standard (the applicable standard is stated, depending on the child's weight);
- pram bodies shall have an indication of the maximum height of the mattress, unless a

mattress is provided; in that case, the manufacturer shall clearly indicate that no additional mattress shall be used;

- the maximum weight of each child, using the following pictogram:



➤ Is the product supplied with instructions for use?

The following information for consumers shall be clearly visible at the point of sale:

- the maximum weight of each child in the form of written information or the above pictogram (for children weighing up to 15 kg),
- the maximum child weight and age of each child in the form of written information or the following pictogram (for children weighing up to 22 kg or up to 4 years of age):
- "WARNING: This product is not suitable for running or skating",
- "Note: This product is suitable for a child who cannot sit unaided, roll over and cannot push itself up on its hands and knees. Maximum weight of the child: 9 kg." (for pram bodies with a length of 800 mm or less).
- Instructions for use shall be provided with children's pushchairs and written in one of the official languages in Bosnia and Herzegovina. The instructions shall include the following warnings: never leave the child unattended; check that the carry cot, car seat or other attachments are correctly attached to the pushchair; ensure that all the locking devices are engaged before use; always use the restraint system, as well as other warnings. The instructions shall include the information concerning the weight of each child, means to identify the product, instructions for folding and unfolding of the pushchair, instructions covering all functions of the pushchair, instructions for routine inspection, maintenance, cleaning and other information.



➤ Are there any visible safety deficiencies (non-compliances)?

When purchasing children's pushchairs, you may check the following:

- the length of the backrest on the seat of the pushchair shall not be less than 380 mm;
- the restraint system shall be adjustable;
- the straps of the restraint system shall have a minimum width of 19 mm;
- ribbons, cords and other narrow fabrics attached to the pushchair shall have the maximum free length of 220 mm;
- self-adhesive stickers shall not be used on the internal surfaces of the pushchair;
- all the edges, surfaces and protrusions shall be rounded and there should be no burrs and sharp parts;
- children's pushchairs shall be equipped with a parking and braking device.

If consumers notice that the children's pushchair they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

HAND-HELD ELECTRIC ORBITAL SANDERS

PURCHASING TIPS

When purchasing hand-held electric orbital sanders, we advise consumers to pay attention to the following:

➤ Is the product labelled with the required markings/information?

Each hand-held electric orbital sander shall be legibly and permanently labelled at least with the following markings and information:

- conformity marking;
- name (or trademark) and full address of the manufacturer (or authorized representative);
- model, series or type reference;
- the year of manufacture and serial number, if any;
- rated voltage or rated voltage range in volts (V);
- symbol for nature of supply (~ or a.c.) or rated frequency (Hz);
- rated power input in watts (W) or rated current in amperes (A);
- IP number, depending on the degree of protection against ingress of water;
- symbol for class II construction (only for class II hand-held electric orbital sanders).

In addition to the above markings, each machine must also have the following warning attached:

“WARNING: To reduce the risk of injury, user must read the instruction manual”

or the following pictogram can be used:

➤ Is the product supplied with instructions for use?

Instructions for use shall be provided with each hand-held electric orbital sander and written in one of the official languages in Bosnia and Herzegovina. The instructions shall include at least the following information:

- repeated information and markings attached to the machine, except for the serial number;
- the foreseen use of the machine;
- the instructions for safe putting into service, use, handling, assembly and disassembly, adjustment and maintenance (servicing and repair).

The instructions shall also include the information and general safety warnings related to work area safety, electrical safety, personal safety, use and maintenance, and servicing.

➤ Are there any visible safety deficiencies (non-compliances)?

When purchasing a hand-held electric orbital sander, you may check the following:

- Hand-held electric orbital sander shall be enclosed to enable adequate protection against accidental contact with live parts. Pulling out, twisting or retraction of the supply cable shall not be possible.
 - The accessible parts of a hand-held electric orbital sander that can be touched during normal use shall not have sharp edges, ridges or points which could cause injuries by normal swiping of a hand or a finger.

The most common deficiency discovered during proactive surveillance was that the machine was not supplied with an instruction manual and safety instructions or the instructions translated into one of the official languages of Bosnia and Herzegovina.

A hand-held electric orbital sander is a machine for sanding or polishing, equipped with a plate that performs circular oscillating movement parallel to the work surface. It is a tool intended to remove the surface of the material using an abrasive medium. In addition to careless handling, the most common injuries caused by hand-held electric orbital sanders may occur due to electric shock and mechanical injuries to hands, fingers, eyes and face.



If consumers notice that the hand-held electric orbital sander they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

PURCHASING TIPS

Electric food blenders are used in households for chopping and mixing food. The most common risks users are exposed to are electric shock, fire, and cuts.

When purchasing electric food blenders, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

Electric food blenders shall be labelled with the following markings and information:

- manufacturer's brand name or trademark;
- conformity marking in the form and size as described in Annex III of the Order on electrical equipment designed for use within certain voltage limits;
- rated voltage or rated voltage range in volts (V);
- rated power input in watts (W);
- symbol for nature of supply (~) or rated frequency (Hz);
- protection class marking.

➤ **Is the product supplied with instructions for use?**

Instructions for use shall be supplied with each product and written in one of the official languages in Bosnia and Herzegovina. The instructions must include all the details required for safe installation, use and maintenance of the product.

The instructions for use of electric food blenders shall include at least the following statements:

- Do not use the blender to grind substances it is not intended for. Blender blades are sharp, be careful when handling, emptying the food container or cleaning the appliance.
- **WARNING:** Make sure the blender lid is in place before using the appliance.
- Use the device only with its original stand.
- Unplug the device from the outlet before assembly, disassembly or cleaning.
- This appliance shall not be used by children. Keep the appliance out of the reach of children.

The instructions for use shall include details on how to clean the appliance, particularly the parts in contact with food.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing an electric food blender, you may check the following:

- It must not be possible to touch the sharp blades while the device is operating. The blades of the appliance shall be attached to the food container in an appropriate way, so that they cannot be separated while the device is operating.
- Live parts of the appliance shall not be accessible. Also, there shall not be any live parts that are accessible when parts which can be removed without the aid of a tool have been removed.
- The connection between the supply cord and the plug, as well as the connection between the supply cord and the appliance shall be adequately designed, i.e. fixed by an "anchor".
- The appliance shall have adequate mechanical strength and stability.



If consumers notice that the electric food blender they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

PURCHASING TIPS

When purchasing electric food mixers, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

Electric food mixers shall be labelled with the following markings and information:

- manufacturer’s brand name or trademark;
- conformity marking in the form and size as described in Annex III of the Order on electrical equipment designed for use within certain voltage limits;
- rated voltage or rated voltage range in volts (V);
- rated power input in watts (W);
- symbol for nature of supply (~) or rated frequency (Hz);
- protection class marking.

➤ **Is the product supplied with instructions for use?**

Instructions for use shall be supplied with each product and written in one of the official languages in Bosnia and Herzegovina. The instructions must include all the details required for safe installation, use and maintenance of the product.

The instructions for use of electric food mixers shall include at least the following statements:

- Do not use the mixer to grind substances it is not intended for. Mixer blades are sharp, be careful when handling, emptying the food container or cleaning the appliance.
- Unplug the appliance from the outlet before assembly, disassembly or cleaning.
- This appliance shall not be used by children. Keep the appliance out of the reach of children.

The instructions for use shall include details on how to clean the appliance, particularly the parts in contact with food.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing an electric food mixer, you may check the following:

- The appliance must not have sharp beaters (blades), or these blades must be protected.
- It must not be possible to release the beaters of the mixer during operation by pressing a button or by any other means.
- Live parts of the appliance shall not be accessible. Also, there shall not be any live parts that are accessible when parts which can be removed without the aid of a tool have been removed.
- The connection between the supply cord and the plug, as well as the connection between the supply cord and the appliance shall be adequately designed, i.e. fixed by an “anchor”.
- The appliance shall have adequate mechanical strength and stability.



Electric food mixers are used in households for chopping and mixing food. The most common risks users are exposed to are electric shock, fire, and cuts.

If consumers notice that the electric food mixer they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

PURCHASING TIPS

Hand blenders are used in households for chopping and mixing food. The most common risks users are exposed to are electric shock, fire, and cuts.

When purchasing hand blenders, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

Hand blenders shall be labelled with the following markings and information:

- manufacturer's brand name or trademark;
- conformity marking in the form and size as described in Annex III of the Order on electrical equipment designed for use within certain voltage limits;
- rated voltage or rated voltage range in volts (V);
- rated power input in watts (W);
- symbol for nature of supply (~) or rated frequency (Hz);

- protection class marking.

➤ **Is the product supplied with instructions for use?**

Instructions for use shall be supplied with each product and written in one of the official languages in Bosnia and Herzegovina. The instructions must include all the details required for safe installation, use and maintenance of the product.

The instructions for use of hand blenders shall include at least the following statements:

- Do not use the blender to grind substances it is not intended for. Blender blades are sharp, be careful when handling, emptying the food container or cleaning the appliance.
- Unplug the device from the outlet before assembly, disassembly or cleaning.
- This appliance shall not be used by children. Keep the appliance out of the reach of children.

The instructions for use shall include details on how to clean the appliance, particularly the parts in contact with food.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing a hand blender, you may check the following:

- The blades of the appliance shall be protected from above to prevent potential contact between the blades and other surfaces and objects other than food during operation of the blender.
- It must not be possible to release the blades of the blender during operation by pressing a button or by any other means.
- Live parts of the appliance shall not be accessible. Also, there shall not be any live parts that are accessible when parts which can be removed without the aid of a tool have been removed.
- The connection between the supply cord and the plug, as well as the connection between the supply cord and the appliance shall be adequately designed, i.e. fixed by an "anchor".
- The appliance shall have adequate mechanical strength and stability.



If consumers notice that the hand blender they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

CORD EXTENSION SETS FOR HOUSEHOLD USE

PURCHASING TIPS

When purchasing cord extension sets for household use, we advise consumers to pay attention to the following:

➤ **Is the product labelled with the required markings/information?**

Cord extension sets shall be labelled with the following markings and information:

- manufacturer's brand name or trademark;
- conformity marking (CE and/or C);
- rated voltage in volts (V);
- rated current in amperes (A);
- rated maximum power input in watts (W);
- symbol for nature of supply (~) or rated frequency (Hz);
- protection class marking (if different than Class I).

➤ **Is the product supplied with instructions for use?**

Any type of instructions for use supplied with cord extension sets shall be written in one of the official languages in Bosnia and Herzegovina. The instructions shall include all the details required for safe use and maintenance of the product.

➤ **Are there any visible safety deficiencies (non-compliances)?**

When purchasing cord extension sets, you may check the following:

- The connection between the supply cord and the plug, as well as the connection between the supply cord and the outlet box shall be adequately designed, i.e. fixed by an "anchor", so that it is not possible to pull out and tear the cable at these connections.
- Socket outlets to be used in cord extension sets shall have protective shutters. Protective shutters are a safety mechanism that prevents foreign objects from being inserted into socket openings. The mechanism is activated only by simultaneous pressure on the plug contact pins, thereby reducing the risk of accidental contact with live parts and increasing the level of safety for users, especially children.

A cord extension set is primarily used to connect electrical appliances to an outlet in cases where the original cord of the appliance does not reach the wall outlet. The product is present in all households. It can pose a risk of fire and electric shock to the user.



If consumers notice that the cord extension set they have purchased has safety deficiencies and non-compliances with the above information, they should contact Market Surveillance Agency of Bosnia and Herzegovina.

CONSUMER COMPLAINT FORM

If you have purchased a non-food consumer product and you have a complaint regarding its safety characteristics, you can contact Market Surveillance Agency of Bosnia and Herzegovina by phone or make a complaint using our online complaint form.

INSTRUCTIONS FOR COMPLETING THE FORM

1. If possible, fill in all requested personal information. It is possible to submit an anonymous complaint, in which case only the fields marked with * (mandatory fields) must be completed.
2. Provide all available information necessary to identify the product, including product name, manufacturer, brand, type/model, serial number, country of origin, year of production, authorized importer, distributor or representative.
3. Specify the hazards/risks and health consequences caused by the product, e.g. cuts, scratches, electric shock, allergic reactions, choking or other injuries.
4. Provide information about the point of sale where the product was purchased.

1. Complainant information:

Full name:

2. Address:

3. Place of residence: *

4. Entity/Brčko District BiH: *

5. Canton: *

6. Telephone/Fax:

7. E-mail address:

8. Product information:

Product name (e.g. type or model, serial number): *

9. Complaint Details:

Description of the risk/hazard and health consequences that resulted from using the product: *

10. Name of the point of sale: *

11. Address of the point of sale: *

12. Entity/Brčko District BiH *

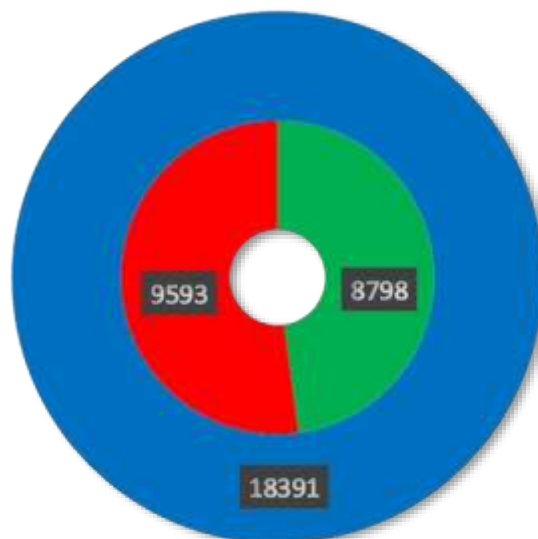
13. Date of complaint submission:

Submit

RESULTS OF MARKET SURVEILLANCE IN 2025

During implementation of proactive market surveillance activities, 140 inspection controls were carried out, and 132 various product models were inspected administratively, visually, and through laboratory testing. Out of this number, 74 product models (56%) did not comply with the prescribed safety requirements. As a result of these activities, 5,180 products were withdrawn from the market, of which 4,108 were destroyed. Economic operators removed the non-compliances in 8,372 products either voluntarily or by the order of the inspection authorities.

As part of reactive market surveillance activities, 37 cases were initiated. Out of the total number of initiated reactive surveillance cases, it was established that non-compliant products were present on the market of Bosnia and Herzegovina in 29 cases. As a result of these activities, 426 products were brought into compliance with the prescribed safety requirements, 67 products were recalled from consumers, and 4,346 unsafe products were withdrawn from the market, of which 2,250 were destroyed.



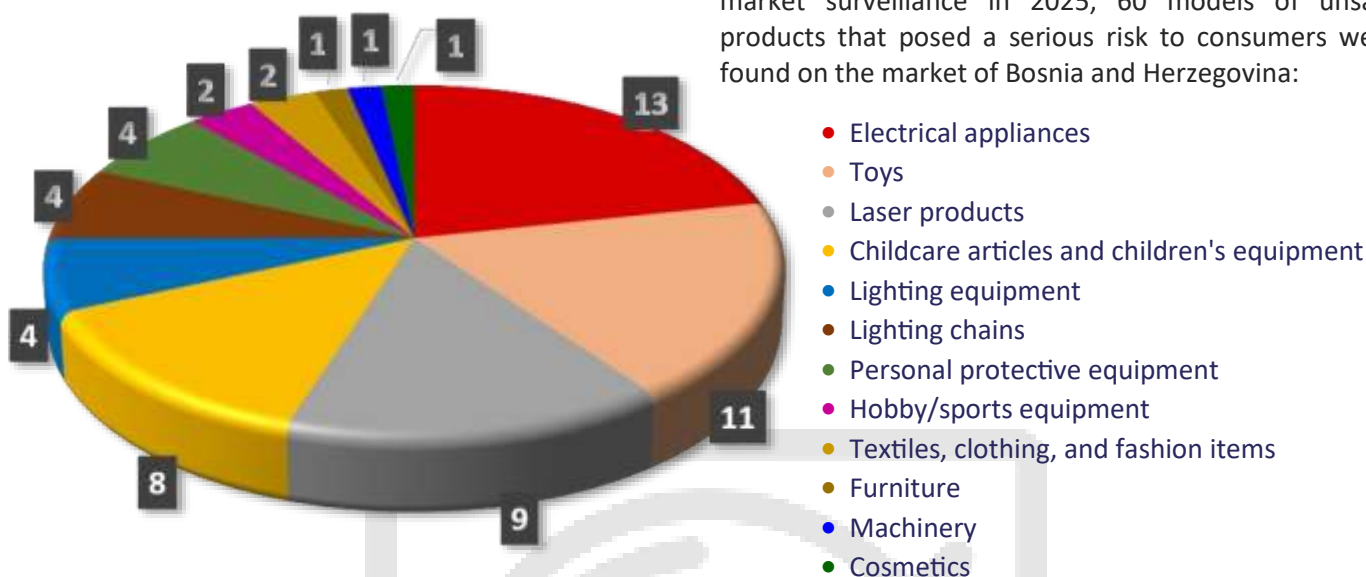
- Total number of non-compliant products
- Number of products in which the non-compliances were removed
- Number of products withdrawn from the market and recalled from consumers

Product group	Total number of non-compliant products	Number of products in which the non-compliances were removed	Number of products withdrawn from the market and recalled from consumers
Toys (presence of phthalates)	802	0	802
Hand-held electric orbital sanders	126	119	7
Toys - guns with bullets	2499	321	2178
Laser products	128	0	128
Soother holders	1475	1449	26
Children's pushchairs (for children up to 22 kg)	411	361	50
Food blenders	167	0	167
Hand mixers	264	0	264
Hand blenders	24	24	0
Cord extension sets for household use	339	0	339
Lighting chains	237	0	237
CEFTA joint action – Electrical products	72	0	72
Protective/safety footwear	187	85	102
Protective gloves against mechanical risks	6821	6013	808
Flexible sheets for waterproofing	0	0	0
Thermal insulation products for buildings	0	0	0
TOTAL - PROACTIVE MARKET SURVEILLANCE	13552	8372	5180
REACTIVE MARKET SURVEILLANCE	4839	426	4413
TOTAL	18391	8798	9593

RESULTS OF MARKET SURVEILLANCE IN 2025

PRODUCT GROUPS POSING SERIOUS RISK TO CONSUMERS

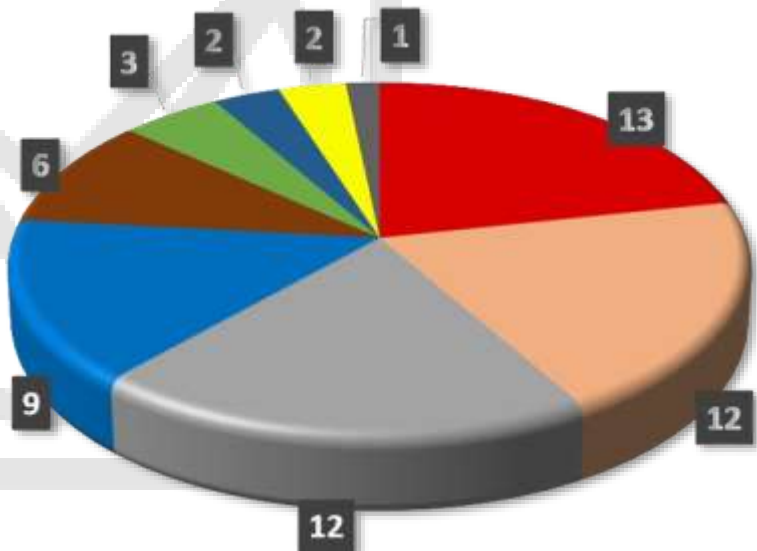
As a result of implementation of proactive and reactive market surveillance in 2025, 60 models of unsafe products that posed a serious risk to consumers were found on the market of Bosnia and Herzegovina:



TYPES OF RISKS

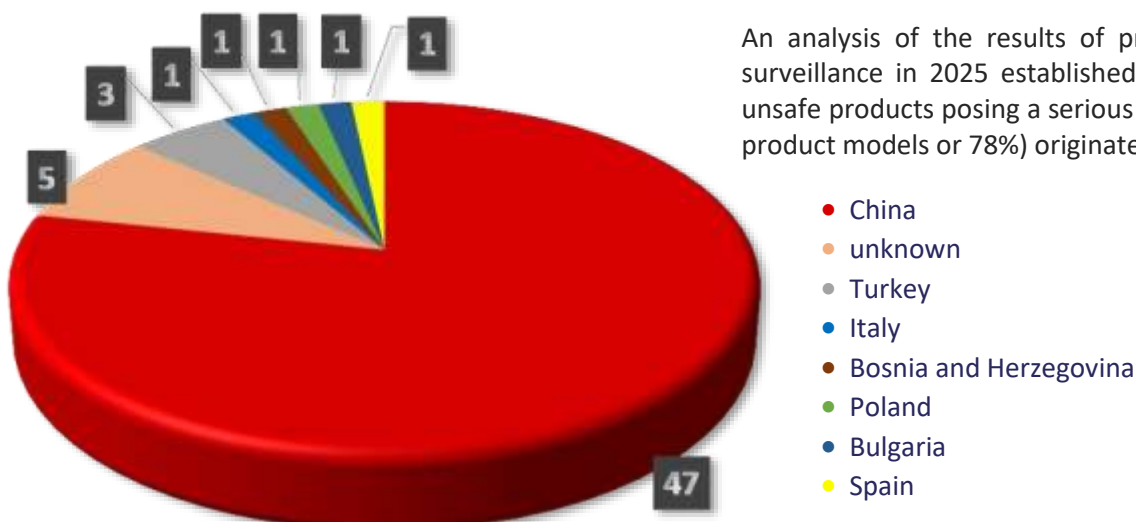
The following types of risks were identified in 60 product models posing serious risk to consumers:

- Electric shock and fire
- Injuries
- Choking
- Eye injuries and damage to sight
- Chemical risk
- Fire and burns
- Injuries, fire and electric shock
- Fire and injuries
- Drowning



ORIGIN OF THE PRODUCTS POSING SERIOUS RISK

An analysis of the results of proactive and reactive surveillance in 2025 established that the majority of unsafe products posing a serious risk to consumers (47 product models or 78%) originated from China.



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Below is an overview of the products posing serious risk to consumers, that were subject to surveillance in 2025. Due to extremely bad results, surveillance of certain product groups shall be repeated.

Kids' Trampoline 140 cm poses a risk of injuries because the padding covering the trampoline's springs can move from its initial position, leading the springs and the holes between each spring to be exposed. Moreover, the trampoline is unstable and can easily tip, and the safety net is too low.
Country of origin: Spain



Children's cot Kikka boo MATEA NAVY poses a serious risk of suffocation and entrapment of the child's body parts.
Country of origin: Bulgaria



Children's wooden cot DREWEX Giraffe beige poses a risk of injuries because the locking system on the movable side does not meet the requirements in the lowest position and there are accessible gaps on the movable side of the cot, so child may be injured. The cot has sharp accessible edges on a plastic cover on the upper edge of the moving side.
Country of origin: Poland



Children's umbrella stroller Grey Basic Kathie poses a risk of injuries, because the restraint system does not include a crotch connection.
Country of origin: China



Children's pushchair AD23-0175 poses a risk of injuries, because the restraint system does not include a crotch connection.
Country of origin: China



Dining chair GADSTRUP poses a risk to users because it can deform, causing the user to fall.
Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Roller skating protective gear Firefly Leisureline 2.0 and Firefly Leisureline Jr. 2.0 poses a risk of injuries, because the range of extension of the artificial wrist is excessive and it does not provide the expected level of protection.

Country of origin: China



Climbing harness PETZL SWAN EASYFIT poses a risk of injuries because the product has two insecure FAST LT buckles on the back, which are used to close the harness. One or both FAST LT buckles can break during normal use, which may lead to the harness opening and the user falling from a height.

Country of origin: unknown



Climbing harness Petzl NEWTON poses a risk of injuries because the product has an insecure FAST LT buckle on the chest, which is used to close the harness. This buckle can break during normal use, which may lead to the harness opening and the user falling from a height.

Country of origin: unknown



Via Ferrata set MAMMUT SKYWALKER poses a risk of injuries because the strength of the product is inadequate as the carabiner gate may open with a force below 1kN. This can lead to the climber detaching from the safety line and falling from a height.

Country of origin: China



Set of soothers 2/1 Orthodontic no2 poses a risk of choking because the product has small parts which may easily detach. A child may put them into the mouth and choke.

Country of origin: Turkey



Soother holder Wee baby poses a risk of choking, because it does not meet the requirements of point 5.1.2 of the standard BAS EN 12586+A1:2012.

Country of origin: Turkey



Soother holder - Vezica za dudu poses a risk of choking, because it does not meet the safety requirements related to the maximum allowed length of the holder.

Country of origin: Bosnia and Herzegovina



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Toy guns with bullets pose a risk of choking because the tensile test requirements for the projectile without a sponge do not comply with the standard BAS EN 71-1+A1:2019.

Toy gun with bullets
DINOSAUR WORLD FUNNY GAME
 Country of origin: China



Toy gun with bullets
2/1 VACUUM BL.LX0536991
 Country of origin: China



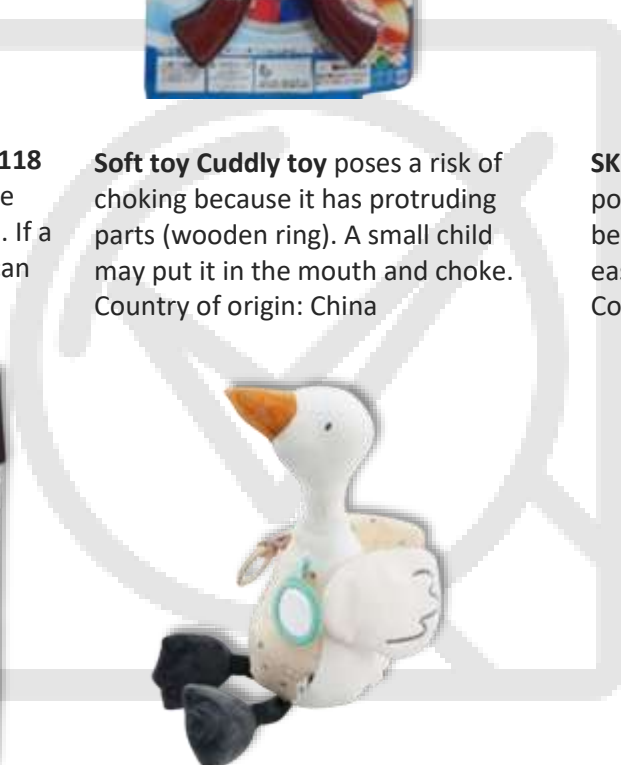
Toy police set
DUCK BL.502-24
 Country of origin: China



FELT MASK HALLOWEEN PLU 611118 poses a risk of choking because the plastic of the packaging is too thin. If a child plays with the packaging, it can cover the mouth and nose.
 Country of origin: China



Soft toy Cuddly toy poses a risk of choking because it has protruding parts (wooden ring). A small child may put it in the mouth and choke.
 Country of origin: China



SKU 33042101 Doll Moya Mia poses a risk of suffocation because the hair from the doll easily detaches from the head.
 Country of origin: China



Baby boy's cap BB FROTTE CAP BLUE (PLU 603500) poses a risk of choking due to the possibility of small parts being detached.
 Country of origin: China



Bomber jacket for babies – boys PLU 614536 poses a risk of choking due to the possibility of small parts being detached.
 Country of origin: China



Inflatable armbands Intex Dinosaur 56664EU pose a risk of drowning, because they have protruding parts which can get stuck and cause the child to become trapped or immobilised.
 Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Children's doll Sparkle girl Charm girls poses a chemical risk because it contains phthalates in quantities exceeding the permitted limit.
Country of origin: China



Children's doll Beauty Fashion and Lovely Girl – Ken poses a chemical risk because it contains phthalates in quantities exceeding the permitted limit.
Country of origin: China



Heart-shaped balloons PLU 599441 pose a chemical risk because the rubber of the balloons releases an excessive amount of nitrosatable substances.
Country of origin: China



Children's toy - Duck poses a chemical risk because it contains phthalates in quantities exceeding the permitted limit.
Country of origin: China



Soother Curaprox - lot 006, 007, 008, 009, 010 and 011 poses a chemical risk, because the plastic part of the soother may contain Bisphenol A (BPA), a substance classified as potentially harmful to health, while the soft silicone part of the soother is medically fit.
Country of origin: China



Felt Tip Eyeliner Wet n wild Proline (E8752) poses a chemical risk, because the concentration of carbon black pigment (CI 77266, nano) in the product is 11.5%, which exceeds the maximum allowed concentration of 10%.
Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Child appealing luminaire Mass-Light, type PUPPY ML-15031-1T poses risk of electric shock and fire because it is improperly designed, i.e. it does not have a protective transformer.
Country of origin: China



Child appealing luminaire La lampada dei Campioni, Car Azuro poses a risk of electric shock and fire because it is improperly designed, i.e. it does not have a protective transformer, and the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum.
Country of origin: China



Child appealing luminaire Nova Rico (globe LED) poses a risk of electric shock and fire because it is improperly designed, i.e. it does not have a protective transformer.
Country of origin: Italy



Child appealing luminaire - unknown brand, type DY23489 poses a risk of electric shock and fire because it is improperly designed, i.e. it does not have a protective transformer.
Country of origin: China



Lighting chain with transparent flower-shaped bulbs poses a risk of electric shock and fire because the length of the supply cable between the plug and the first lamp is less than the permitted minimum, and the product has insulation of an unauthorized class.
Country of origin: China



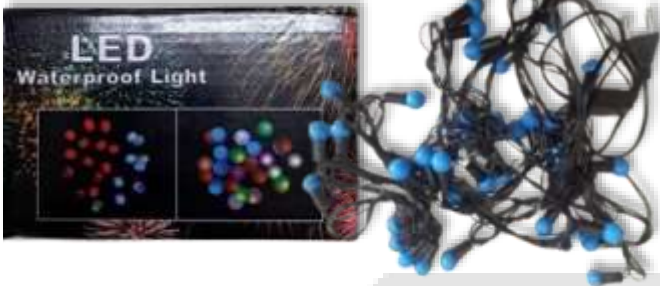
Lighting chain with white flower-shaped bulbs poses a risk of electric shock and fire because the length of the supply cable between the plug and the first lamp is less than the permitted minimum, and the product has insulation of an unauthorized class.
Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Lighting chain LED Waterproof Light poses a risk of electric shock and fire because the length of the supply cable between the plug and the first lamp is less than the permitted minimum, and the product has insulation of an unauthorized class.

Country of origin: China



Lighting chain with transparent bell-shaped bulbs poses a risk of electric shock and fire because the length of the supply cable between the plug and the first lamp is less than the permitted minimum, and the product has insulation of an unauthorized class.

Country of origin: China



Extension cord with 4 sockets Arkgiaci, type 003 poses a risk of electric shock and fire because the device can be disassembled with general purpose tools, the sockets are not fitted with protective shutters, the cross-sectional area of the conductors is smaller than the permitted minimum, and the rated current of a plug is lower than the rated current of the socket.

Country of origin: China



Extension cord with 3 sockets Megan poses a risk of electric shock and fire because there are no grounding contacts, the device can be disassembled with general purpose tools, the sockets are not fitted with protective shutters, the cross-sectional area of the conductors is smaller than the permitted minimum, and the rated current of a plug is lower than the rated current of the socket.

Country of origin: Turkey



Extension cord with 4 sockets, article code 6784 poses risk of electric shock and fire because: socket dimensions do not comply with the values from the standard, there is no earthing connection, the sockets are not fitted with protective shutters, supply cord is not properly attached to the outlet box, resistance to heating during normal use is inadequate, the cross-sectional area of the conductors does not comply with the values from the standard, and there is no minimum clearance between conductive parts.

Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Travel hairdryer Iskra, model RH-1558-1BL poses a risk of electric shock because the product may overheat due to the inadequate material of the housing. As a result, the insulation deteriorates, and the conductive parts of the hairdryer become accessible to the user. Country of origin: China



Hair curler Aurel, type CDA-2215-YR-306 poses a risk of electric shock and fire because the cross-sectional area of the conductors in the supply cable is smaller than the permitted minimum, and the input power of the appliance is not within the specified limits. Country of origin: China



Hairdryer Babyliss, model D563DE poses a risk of fire and burns, because it could overheat and catch fire during use. Country of origin: China



Vacuum cleaner FG Electronics, type FJ-116 poses a risk of fire and burns because the testing determined that during the use of the vacuum cleaner, components of the appliance can heat up excessively. Country of origin: China



Handheld electric circular saw Iskra GX-MC010B-2 poses a risk of injuries, because the guarding system of the product may fail. As a result, the blade may become exposed during use, which could result in severe cuts or other injury. Country of origin: China



Tumble dryer Hisense, models DH5S102BW and DH5S102BB poses a risk of fire and burns because the compressor wiring harness may be damaged due to contact with the support drum wheel. This can lead to overheating. Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

Food blender, type RSD-886 poses a risk of electric shock, fire and injuries because the input power of the appliance is not within the specified limits, the test probe touches the appliance's blades, the appliance can be started when the blades are available, and the cross-sectional area of the conductors in the cable is smaller than the permitted minimum.

Country of origin: China



Food blender RAF, type R.2822B poses a risk of electric shock, fire and injuries, because the design of the blender lid locking mechanism is not appropriate, the device has openings that allow liquid to penetrate, and the cross-sectional area of the conductors in the cable is smaller than the permitted minimum.

Country of origin: China



Electric hand-held mixer RAF, type R.6653W poses a risk of fire and injuries, because the cross-sectional area of the conductors is smaller than the permitted minimum.

Country of origin: China



Food blender Vox, type TM-6008 poses a risk of injuries, because the design of the blender lid locking mechanism is not appropriate.

Country of origin: China



Electric hand-held mixer RAF, type R.6629 poses a risk of fire and injuries, because the cross-sectional area of the conductors is smaller than the permitted minimum.

Country of origin: China



PRODUCTS POSING SERIOUS RISK TO CONSUMERS

The following laser products pose a risk of eye injuries and damage to sight, because the average laser beam power is higher than permitted.

Laser device Laser Stage Lighting
Country of origin: unknown



Laser toy gun Airsoft gun 007A
Country of origin: China



Laser pointer 47
Country of origin: China



Laser toy sniper rifle VIKTOR
Country of origin: China



Laser pointer shaped like a vehicle key
Country of origin: unknown



Laser pointer with a carabiner
Country of origin: unknown



**Laser device
Laser indoor laser projector**
Country of origin: China



A laser pointer in the shape of a hand grenade
Country of origin: China



Laser pointer
Country of origin: China



Market Surveillance Agency of Bosnia and Herzegovina

Address: Trg Ilidžanske brigade 2b, 71124 Istočno Sarajevo

Tel: +387 (0)57 340 718

Fax: +387 (0)57 343 502

E-mail: msa.info@annt.gov.ba

www.annt.gov.ba

www.facebook.com/ANNTBIH

www.x.com/ANNTBIH

